

WARRANTY AND MAINTENANCE MANUAL OF THE WINDOWS

NB! Do not use the window on the day the installation took place.

1. After the installation of the window remove the protective films from the outer frame surface within a week.
 - 1.1. The window must remain closed when the indoor window reveals are being finished in order to avoid dust, mortar, etc. entering the space between the jamb and the openable window frame.
 - 1.2. Avoid works near the window that involve volatile hot particles (welding, sanding, etc.)
 - 1.3. No weights should be placed on the windows.
2. In order to ensure the trouble-free opening of the windows and effective sealing, the windows should be maintained twice a year. Maintenance is recommended in spring and autumn. Maintenance kits are on sale in the offices of Koduaken.
 - 2.1. Wash the windows using non-abrasive detergents.
 - 2.2. Remove dust and dirt between the window and seals using a vacuum cleaner.
 - 2.3. Lubricate the seals with special silicone.
 - 2.4. Apply oil to the moving parts of the closing system (oil should be acid-free, for example, sewing machine oil).

Warranty

1. The sales warranty comprises of the seller's (the guarantor) promise to replace, repair or restore conformity of the thing to warranty stipulated conditions of the PVC windows or doors, free of charge or for a charge, on the terms and conditions stipulated by the warranty.
2. The warranty period starts upon the delivery of the thing to the purchaser. The warranty period is suspended for the time the purchaser is unable to use the thing due to thing's nonconformity with the terms and conditions of the contract which the seller is responsible for.

Features of sales warranty for consumer sales

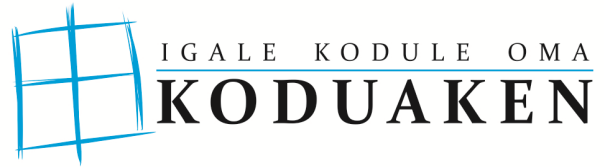
1. The guarantor is OÜ Koduaken, Peterburi tee 38, Tallinn
2. For exercising the rights arising from the warranty, please contact the secretary of OÜ Koduaken, phone +372 6066266; info@koduaken.ee
3. The length of the warranty period for windows and doors is 5 years.
4. The guarantor gives the purchaser the right to demand the repair or replacement of the thing on the condition that that all warranty and maintenance requirements are fulfilled.
5. The consumer must get acquainted with the terms and conditions of the sales warranty before entering into the sales contract. Upon the consumer's request, the warranty will be issued on paper or some other permanent medium the consumer can use.
6. If the thing is repaired during the warranty period, then the warranty period is extended by the duration of the repair.

The warranty for windows and doors covers:

- the durability of PVC material,
- the chemical resistance of the PVC materials,
- weatherproofness and resistance to light of the PVC material,
- weatherproofness of the window seals,
- operational reliability of the closing system,
- resistance to water of the windows and doors,
- moisture and dust proofness of the glass unit,
- shatter-proofness of the welded joints of window's corners.

The warranty for windows and doors does not cover:

- surface defects of the materials used in windows and doors, if these defects have formed after the instrument of delivery and receipt was signed by the customer,



- cases in which the user and maintenance manual of PVC windows is not obeyed,
- damages caused by natural disasters (storm, flood, fire, etc.)
- vandalism and other physical violence.
- surface damages of the glass unit which are cannot be visually perceived from the distance of two metres under normal lighting conditions.